

**ROANOKE REGIONAL AIRPORT COMMISSION
REQUEST FOR PROPOSALS
FOR
VOICE OVER INTERNET PROTOCOL (VoIP) INTEGRATED
VOICE AND DATA SYSTEM**

Proposal No. 17-010

The Roanoke Regional Airport Commission (Commission) seeks to implement a new Voice over Internet Protocol (VoIP) integrated voice and data system to replace existing phone system. The new telephone, voicemail and unified messaging system should provide a uniform communication system for all Commission facilities and shall be expandable at the convenience of the Commission. The new system must provide a single system in terms of dialing, feature access, and administration. Commission believes that a ShoreTel Voice over Internet Protocol (VoIP) solution will be advantageous and, seeks proposals from respondents using ShoreTel products. Proposers must be ShoreTel certified partners to qualify for this project. The Commission requires that this be a hosted phone system and will provide server and storage resources to accommodate that requirement. The system will connect to and utilize SIP trunks as provided by the existing service provider and the respondent will be responsible for connecting and configuring the new system's PBX to the Provider's interface.

There will be a mandatory site visit/conference on Wednesday, September 20, 2017 at 10 A.M. The purpose of this meeting is to provide Proposers the opportunity to view the Commission's current setup and the opportunity to ask questions and clarify any ambiguities with the IT Manager.

The Request for Quotes (RFQ) is available from the Commission's point of contact: Brian Kiser, IT Manager (Brian.Kiser@flyroa.com). Proposals for this service are due by 5:00 P.M. on October 20, 2017 and are to be emailed to Brian.Kiser@flyroa.com.